

Access Statement

Please find below a description of the hotel, its facilities, layout and access for guests with special requirements. Whilst every effort has been made to include all of the information that might be of use to anyone using the hotel, there may be some information that has been missed; please do not hesitate to contact the hotel with any questions you may have or if you have any suggestions for further information which could be added to this access statement.

Hotel Overview

The hotel is situated on a main road between Longham and Ferndown. Except for a nearby garage with a shop, there are no shops within walking distance. The nearest shops are situated in Kinson (1.7mi away) or Ferndown (2.4mi away).

The Bridge House Hotel is a family-run hotel, with forty-nine bedrooms, a restaurant, and one fully private and one semi-private function room. Our reception is 24-hour with a night porter on duty from 11pm to 7am.

The reception, restaurant, function rooms, easy access toilets and fifteen hotel bedrooms are all on the ground floor. The remainder of the rooms are accessed via the main staircase (15 steps with a banister). Six of the ground floor rooms are up two steps; four of our ground floor rooms have walk-in showers.

Fire Evacuation

The hotel's fire evacuation policy includes making a check on the occupants of every bedroom. Each guest is instructed to leave the building and asked if they require any help leaving the hotel. When we are made aware of a guest with a disability which might impair their ability to leave the hotel quickly, they are given priority by staff in the evacuation plan; these guests are also asked to complete a PEEP form on check in to help us plan for a possible evacuation.

Car Parking

- At the front of the hotel there are several disabled parking spaces which are approximately 15 metres from the hotel's main entrance.
- All the car park areas are tarmacked.

Hotel Entrance

- There is a porch at the front of the hotel, this is the main entrance.
- The entrance has double doors with each leaf 83cm mm wide, although one door is usually locked.
- From the front entrance there is access to all public areas and to the hotel bedrooms.

Reception

- From the entrance, access to the reception is through a square archway at 130cm wide.

- There is a reception desk which is 116cm high.
- The reception is lit by recessed ceiling spot lights. There is also a lamp on the reception desk.
- The reception area is carpeted.

The Restaurant

- Access is through a double doorway next to the reception, with both doors being open all the time. The double doorway to the restaurant is 140cm wide.
- The restaurant is separated from the bar area by a full-height wall.
- Has large windows overlooking the river and island.
- Lighting is mainly from wall lights.
- The restaurant is carpeted.
- There is a selection of different shapes and styles of tables available. All round tables are 75cm tall, with a 73cm clearance underneath. All square tables are 73.5cm tall, with a clearance of 66cm; there is a clearance width of 53.5cm between the table legs. It is advisable to talk to hotel staff at the time of booking if you have any specific requirements.
- Chairs are a mixture of padded seats and wooden backs, and tub chairs with arms.

The Club Room

- Access to The Club Room is through a set of double doors which are 148cm wide; both doors are always open. This is the semi-private function room; it is also normally used for overflow restaurant dining or for functions such as wakes or meals. It is a medium-sized room and is carpeted.
- Chairs are tub chairs with arms.
- Lighting is from wall lights and recessed ceiling spot lights. There is also a moveable floor lamp for extra light.
- The room has medium-sized windows along one side.

The Riverside

- This is the main function room and is fully private.
- The room has double doors, each measuring 66.5cm
- Other than the dance floor this room is carpeted.
- Has recessed ceiling spotlights.
- The chairs in this room are padded with padded backs.

- There is a private function decking which is accessed via bi-fold doors. These can be opened to a maximum width of 229cm. These doors have a lip which is 0.5cm high.

Island

- The island is lawn with a few large trees.
- There is no fencing around the island and the River Stour flows around it.
- Access to the garden from the bar; there is a single door to the terrace which measures 88cm wide. This doorway has a lip of 5cm height. From this door the decking leads to a wooden bridge with a ramp on the side of the island; the bridge is approximately 10 metres wide. The start and end of the ramp are at a slight angle.
- There is outdoor seating and round tables on the decking which is situated outside of the restaurant, accessed from the bar (as above). The chairs are wicker with arms and a removable seat cushions, and the tables are 74cm tall with a clearance of 69cm.
- There are two pergolas on the decking, and one on the private decking, which give good shade.

The Main Staircase

- The main staircase is 130cm wide. There are 15 steps in total. After 9 steps the staircase takes a 90 degree turn to the left.
- There is a rail along one side of the staircase, and each tread is 28cm.

Other Stairs

- There are several other staircases in the hotel, one is two steps and gives access to six ground floor rooms. This staircase does not have a handrail. Another is an indoor fire escape, and the others are outdoor fire escapes.
- There are two corridors that have steps. One of these has three steps with a rail on both sides. The other has one step going down, a flat walk of about 2 metres, and then another step going up. There are no handrails.

The Bedrooms

- Doors to all rooms are 70cm wide, other than the accessible rooms which are 78.5cm wide.
- All rooms have at least one chair or sofa. All chairs have arms.
- All rooms are carpeted, all bathrooms are laminate.
- Different rooms have different lighting this includes recessed spotlights, central ceiling lights, table lamps and wall lights. All rooms have bedside lights at each side and a table lamp at the dressing table.
- Additional keys are available when there is more than one guest in the room.

- Subtitles can be used on all of the bedroom televisions.

En-suite bathrooms

- All bathrooms have a shower overhead, other than the accessible rooms. Non-slip bathmats and suction shower grab-handles are provided on request.
- All have laminate floors.
- All have a mirror light in the mirror.
- Have 66cm wide doors from the bedrooms.

Toilets

- There are separate facilities for ladies and gentlemen.
- The gentleman's toilet has urinals and cubicles.
- The ladies toilet has three cubicles.
- There are hand dryers in both toilets.
- The toilet is lit with a ceiling light
- The room has laminate floor

Disabled access toilet.

- There are 2 x unisex disabled access toilet.
- The doors are 87cm wide.
- There is a ceiling light in each toilet
- There is a hand drier and towel for hand drying.
- The room has laminate floor
- Both have an emergency pull cord alarm.

Disabled Access Bedroom.

- The two disabled access rooms are located on the ground floor and are accessed through Club Room via a door leading to the bedroom corridor. This door is 76cm wide.
- The disabled accessed rooms are approximately 10-15 metres from a ground floor fire exit
- The bedroom doors are 78.5cm wide.
- The bedroom is carpeted and the bathroom has laminate floor.
- There is an emergency pullcord next to the bed.
- All light switches are at a level of 84cm.

- The bed is 65cm to the top surface.
- Dressing table has clear under space of 61cm.

Disabled Access En-Suite Bathroom

General

- The door has a clear opening of 81cm
- The en-suite shower room is level-access from the bedroom.
- The room has a walk-in shower with a lip of 4cm.
- A disabled alarm pull cord is accessible from next to the toilet.
- There are grab rails inside the shower and a stool for sitting on.

Toilet

- A grab rail is fitted to the side of the toilet. These rails are height adjustable and can be raised into the horizontal position or removed completely.
- The toilet seat height is 40cm from floor level.
- We have a toilet support frame and raised toilet seat available on request.

Basin

- The wash basin is 83cm high.